



Automotive Quality Systems Handbook

By David Hoyle

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The Automotive Quality Systems Handbook is a step-by-step guide to interpreting and implementing the ISO/TS 16949. Accepted by major vehicle manufacturers as an alternative to the existing US, German, French and Italian automotive quality system requirements, this Technical Specification defines specific requirements for the application of ISO 9001: 1994 throughout the automotive supply chain. While initially the standard will be voluntary, for the first time, second and third tier suppliers may be faced with pressure to undergo third party registration. After the year 2000, the next version of the standard has actually replaced the four existing standards, (AVSQ, EAQF, QS-9000 and VDA 6.1) and the price of entry to the global automotive market is conformance to this new standard.

This handbook is an essential and comprehensive guide to enable organizations to interpret and implement the ISO/TS 16949. Unlike other books on the subject, each element, clause and requirement is analyzed in detail with guidance provided for its implementation. The handbook is written primarily for implementers and discerning managers, for instructors and auditors and contains a range of solutions that would be acceptable in the automobile industry. It includes details of the certification scheme, the differences with existing standards, check lists, questionnaires, tips for implementers, flow charts and a glossary of terms.

This book gives more than an overview, it tells how you to do it!
Contains detailed instructions and check-lists for implementation
Addresses all ISO requirements

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Automotive Quality Systems Handbook By David Hoyle Bibliography

- Sales Rank: #2223556 in Books
- Brand: Brand: Butterworth-Heinemann
- Published on: 2000-08-29
- Original language: English
- Number of items: 1
- Dimensions: 1.25" h x 5.25" w x 9.00" l,
- Binding: Paperback
- 560 pages

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Editorial Review

Review

'The objectives set out for creating the ISO/TS 16949 Standard include a move forwards such that more than before this Standard prescribes elements that will be reflected in continuously improved product quality and not merely systems requirements. David Hoyle's book captures and explains the philosophy behind the Standard in a comprehensive and understandable manner as well as giving insights into the processes required to satisfy the technical requirements.'

Business Excellence Manager, Quality Improvement
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About the Author

David Hoyle is an international management consultant with over 30 years' experience in quality management. He has held senior positions in quality management with British Aerospace and Ferranti International and worked with such companies as General Motors, the UK Civil Aviation Authority and Bell Atlantic on their quality improvement programmes. As well as delivering quality management and auditor training courses throughout the world, he has participated in various industry councils and committees, including the Institute of Quality Assurance.

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